

CHRIS Project Survey 2025 Results

The invitation to complete the survey was sent to 618 users (395 Child Find only, 115 COS only, and 108 both Child Find and COS). 157 of these users (98 Child Find only, 30 COS only, and 29 both Child Find and COS) completed the survey. Most survey items were scored on a scale from 1 (Not at All/Never) to 6 (Greatly/Always).

ITEM	RESULTS
User Information	
Job role	
- IDEA funded state project personnel	23%
- District personnel (administrator and staff)	65%
- Other	12%
How do you use CHRIS?	
- Child find process	58%
- COS process	18%
- Both child find process and COS process	17%
- Other	7%
How often do you use CHRIS?	
- 5 days per week or more	60%
- 3-4 days per week	11%
- 1-2 days per week	14%
- 1-3 days per month	9%
- Less than once per month	7%
COS Process	
To what extent are you satisfied with the quality of the COS data entry process in CHRIS?	77% score of 5/6
To what extent are you satisfied with your district data entry process of COS in CHRIS?	74% score of 5/6
To what extent are you satisfied with the district-to-district transfer process for COS in CHRIS?	54% score of 5/6
To what extent are you satisfied with the quality of the CHRIS COS training materials (e.g., data entry training video and reports training materials)?	76% score of 5/6
To what extent are you satisfied with the COS report process in CHRIS?	58% score of 5/6
CHRIS Child Find Process	
CHRIS Database Program	
To what extent are you satisfied with the quality of CHRIS?	86% score of 5/6
To what extent did CHRIS meet its intended objectives?	92% score of 5/6
To what extent does CHRIS meet the case management needs of your site/center?	90% score of 5/6
To what extent will you recommend CHRIS to others?	88% score of 5/6
To what extent will you continue to use CHRIS?	96% score of 5/6
CHRIS Help Desk	
To what extent are you satisfied with the quality of the service provided by the CHRIS Help Desk?	98% score of 5/6
To what extent did the service provided by the CHRIS Help Desk meet its intended objectives?	99% score of 5/6
To what extent can the Help Desk staff be easily reached via phone or email when you need them?	98% score of 5/6
To what extent does the Help Desk staff provide you with responses/solutions in a timely manner?	99% score of 5/6
To what extent will you recommend the services provided by the CHRIS Help Desk to others?	99% score of 5/6
To what extent will you seek the services provided by the CHRIS Help Desk again?	98% score of 5/6

ITEM	RESULTS
CHRIS Website	
To what extent are you satisfied with the quality of the CHRIS website?	95% score of 5/6
To what extent did the CHRIS website meet its intended objectives?	97% score of 5/6
To what extent will you recommend the CHRIS website to others?	94% score of 5/6
To what extent will you continue to use the CHRIS website?	97% score of 5/6
Why have you visited the CHRIS website in the past year? (select all that apply)	
<ul style="list-style-type: none"> • View or download informational materials (training manuals, information sheets, program updates, instructional videos) 	39%
<ul style="list-style-type: none"> • Obtain telephone or email contact information for the CHRIS Help Desk 	31%
<ul style="list-style-type: none"> • Review FAQs (frequently asked questions) 	30%
<ul style="list-style-type: none"> • View articles about CHRIS 	26%
<ul style="list-style-type: none"> • Access information on training sessions 	21%
<ul style="list-style-type: none"> • Other 	6%
<ul style="list-style-type: none"> • I have not visited the CHRIS website in the past year. 	29%
Training	
To what extent are you satisfied with the quality of the live training sessions (e.g., New User, Reports, Data Facilitator training sessions conducted in person or via Zoom)?	93% score of 5/6
To what extent are you satisfied with the quality of training instructor?	96% score of 5/6
To what extent are the hands-on exercises conducted during the training sessions useful?	92% score of 5/6
To what extent are the training manuals, handouts, and quick reference guides well prepared and helpful?	93% score of 5/6
To what extent are you satisfied with the quality of the training videos (e.g., Quick Start Tutorial, COS Training Video)?	96% score of 5/6
Reports	
Do you create reports in CHRIS?	48% Yes
How often do you create reports using CHRIS?	
<ul style="list-style-type: none"> • Daily 	12%
<ul style="list-style-type: none"> • Weekly 	12%
<ul style="list-style-type: none"> • Monthly 	56%
<ul style="list-style-type: none"> • 1-2 times per year 	18%
<ul style="list-style-type: none"> • Never 	2%
How do you use CHRIS reports? (select all that apply)	
<ul style="list-style-type: none"> • To respond to local (site/center/district) requests for data/information 	72%
<ul style="list-style-type: none"> • For case management/service coordination 	68%
<ul style="list-style-type: none"> • To respond to DOE requests for data/information 	36%
<ul style="list-style-type: none"> • To inform regarding PreK program changes 	24%
<ul style="list-style-type: none"> • To determine the number of IEPs completed on or before children's third birthdays 	24%
<ul style="list-style-type: none"> • To manage COS data for Indicator 7 	20%
<ul style="list-style-type: none"> • Other 	10%
Additional Questions	
How often do you experience the '1,500 record limit' message when creating CHRIS reports?	
<ul style="list-style-type: none"> • 1 Not at all 	59%
<ul style="list-style-type: none"> • 2 	17%
<ul style="list-style-type: none"> • 3 	11%
<ul style="list-style-type: none"> • 4 	4%
<ul style="list-style-type: none"> • 5 	2%
<ul style="list-style-type: none"> • 6 Greatly 	7%